

My Air Online Program

WEBSITE REDESIGN STAKEHOLDERS MEETING

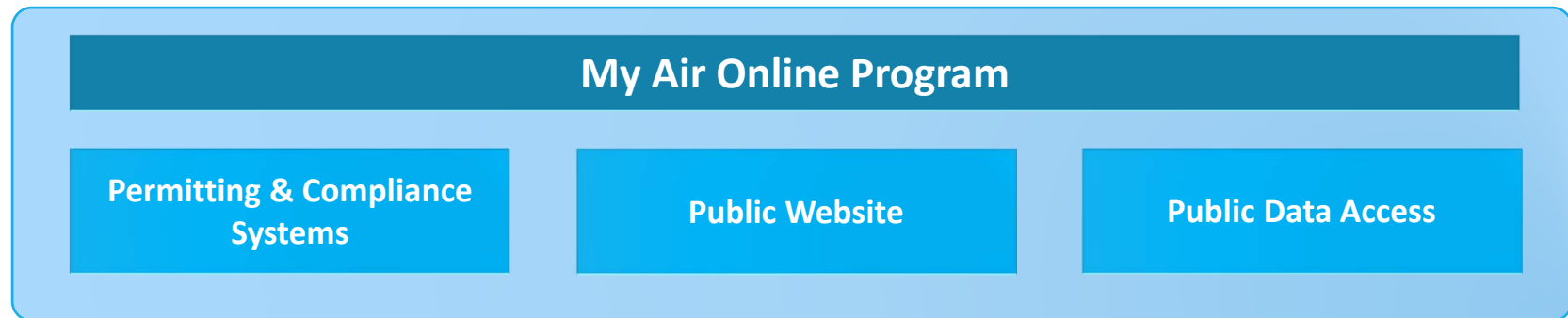
OCTOBER 24, 2014



Program Goal

- To improve operational efficiency, accessibility of information, and quality of service that the Air District provides to the general public, scientific community and regulated businesses through the implementation of web and mobile technologies.

My Air Online Program Structure



My Air Online 2014/15 Plan

- Complete the rebuild and redesign of the BAAQMD.gov website
- Provide Online Permitting for Gas Stations, Auto Body Shops and Dry Cleaners for the Public
- Provide the Public with Tools to Submit Air Quality Complaints Online
- Provide the public with enhanced interactive air quality data mapping tools

Website Project Process



New Content Organization



Content Editing

- Simplify content by reducing jargon and acronyms
- Identify and eliminate redundant and outdated content
- Prepare content for translation to additional languages
- Ensure ADA compliance
- Ensure content is more searchable by adding more tagging and geolocation

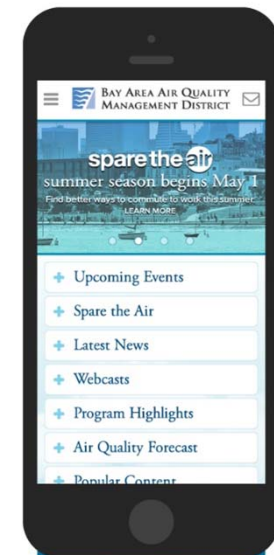
Language Access

- Languages to be provided:
 - English
 - Spanish
 - Chinese
 - Vietnamese
 - Tagalog
- Implementation translation software
- Google translate

Information Access

- Provide improved access to Air District monitoring and forecasting data
- Provide community specific info by county
- Provide geolocation and emissions information on facilities

New Website Design Samples





Upcoming Events



APRIL 16, 9:45AM
Board of Directors
Regular Meeting



APRIL 23, 6:00PM
Rules Training
Seminar



APRIL 28, 9:45AM
Advisory Council
Meeting

[VIEW THE CALENDAR](#)

spare the air
STATUS



Wednesday, 4/23
No Spare the Air Alert in Effect




Thursday, 4/24
No Spare the Air Alert in Effect

[Air Quality
Widgets >](#)

air district webcasts

live webcast
[Board of Directors Meeting](#)



 **UPDATED: 4/2/2014** Board of
Directors Special Meeting Webcast
Archive

 [Special Meeting Agenda \(293k\)](#)

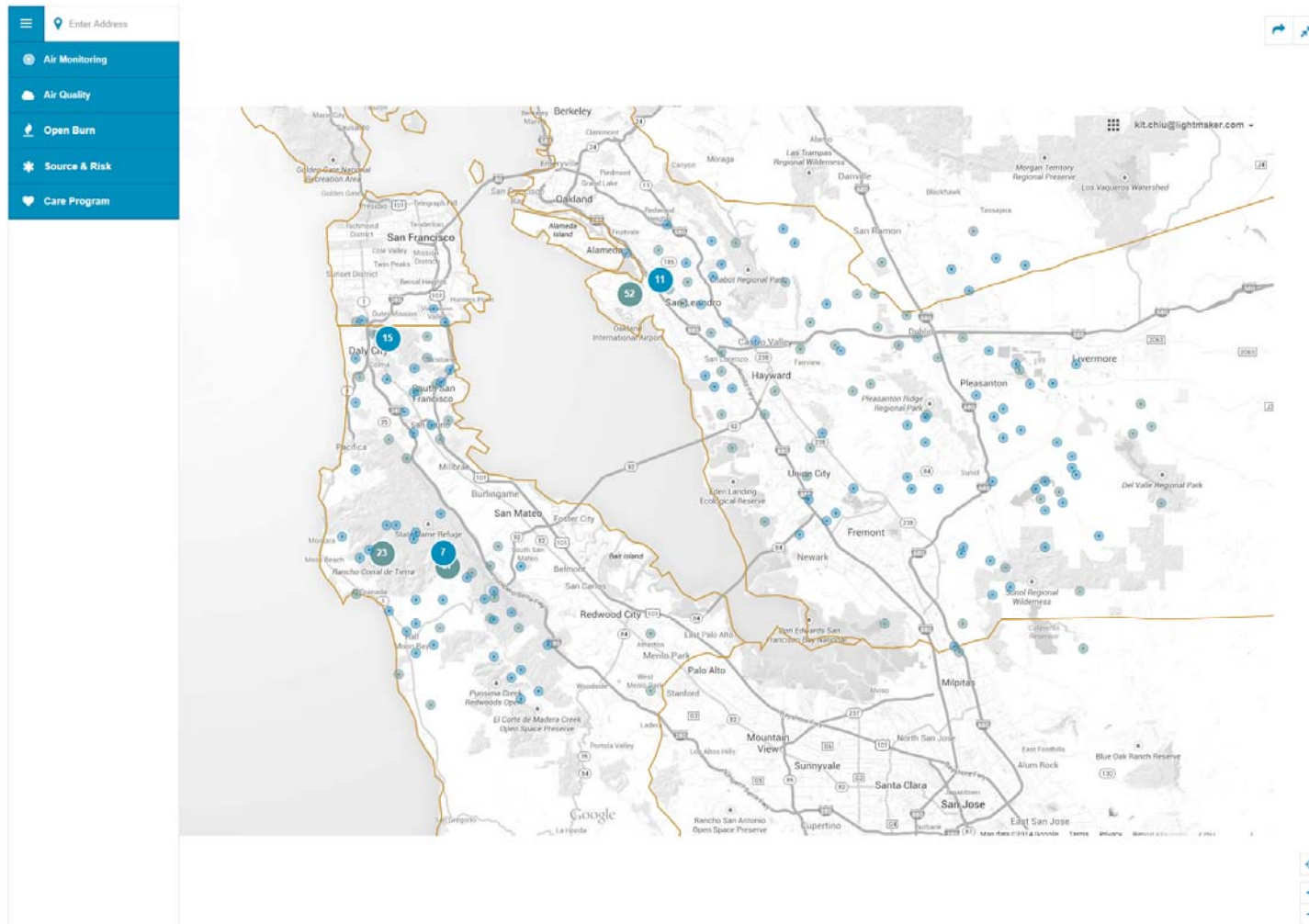
Latest News



AIR DISTRICT ISSUES CARE PROGRAM REPORT

Today the Bay Area Air Quality Management District issued the Community Air Risk Evaluation Program summary report which outlines the results of a nearly decade-long effort to analyze the effect of toxic air pollutants on more highly impacted Bay Area communities and focus air pollution reduction measures in these areas.

Conceptual Demo



Permitting & Compliance Systems Status

- **Gas Station Permitting & Inspection (Released Mar 2012)**
 - 2453 Facilities
 - 348 Permit Applications Approved
 - 4839 Permits Renewed
 - 1735 Inspection Tasks
- **Dry Cleaner Permitting & Inspection (Release Nov 2012)**
 - 501 Facilities
 - 34 Permit & Registration Applications Approved
 - 757 Permits & Registrations Renewed
 - 260 Inspection Tasks
- **Auto Body Coating Operations (2014)**
 - 1109 permitted facilities (will be cutover in coordination with Engineering/Enforcement)
- **Online Payment for Asbestos Renovation & Demolition (Released May 2013)**
- **Online Payment for Open Burn (Released September 2013)**
- **Querying and Reporting for all permitted and registered facilities**



GDF INSPECTION FORM (GDF173610)

[CLOSE](#)

SETON PROVINCIALATE (100016) - PERMITTED

26000 Altamont Rd
Los Altos Hills CA 94022-4317

Standard
NAIC: 447110
SIC: N/A

Next Expiration: 4/1/2015
[Permit to Operate/Registration](#)

[Facility Overview](#)[Compliance History](#)

GENERAL INFORMATION

INSPECTION

ENFORCEMENT ACTIONS

TECHNICAL SERVICES

REVIEW INSPECTION

PHASE I

- Vapor Recovery Type: Non-EVR Two Point

PHASE II

- Vapor Recovery Type: None-BAAQMD Regulation 8-7-112.9 ORVR fleet

[See Gasoline Dispensing Facility Inspection Checklist](#)
[See Executive Orders](#)

Current PO Available at Facility?

☐ Yes ☐ No ☒ Not Verified


▼ REGULATIONS


▼ BAAQMD 8-7


Regulation	Status	Technical Notes (130 characters max)
8-7-100	<input type="text" value="-- Select One --"/>	<input type="checkbox"/>
8-7-300	<input type="text" value="-- Select One --"/>	<input type="checkbox"/>
8-7-400	<input type="text" value="-- Select One --"/>	<input type="checkbox"/>
8-7-500	<input type="text" value="-- Select One --"/>	<input type="checkbox"/>

▼ CONDITIONS


Public Complaint Wizard

 **BAY AREA AIR QUALITY
MANAGEMENT DISTRICT**


 **AIR POLLUTION COMPLAINT FORM**


 **COMPLAINT OVERVIEW**


You may report complaints in these nine Bay Area counties: Alameda, Contra Costa, Marin, Napa, San Francisco, San Mateo, Santa Clara, south-western Solano and southern Sonoma. We investigate every single complaint. In order to be successful we need you to answer a few questions.


 If you have questions,
please call the BAAQMD
complaint line:
1-800-334-ODOR (6367)


What type of complaint is it?


☐ Asbestos 


☒ Gas Station 

☐ Dust/Particulates 


☐ Odor 


☐ Excessive Idling 


☐ Smoking Vehicle 
(or report using
1-800-EXHAUST)

☐ Fire/Smoke 
(NOT residential
Wood Smoke)

For these complaints you will be directed to another site:

☐ Idling or Smoking Locomotive 

☐ Wood Smoke 

If you don't see your type of complaint listed it may be outside of BAAQMD's Jurisdiction. 

- Aircraft Emissions
- Burning Incense
- Cigarette Smoke
- Contrails/Chem Trails
- Dumping into a Drain
- Insect Infestation
- Lead
- Leaf Blowers
- Manure Spreading for Agricultural Purposes
- Mold

- Mosquitoes
- Noise
- Odor or Dust associated with Crop Growing or Live Stock Raising
- Red Tide
- Residential Barbeque
- Restaurant Garbage Containers
- Stagnant Water

CANCEL

CONTINUE TO NEXT STEP ►

Status and Next Steps for the Permitting & Compliance System

- Deploy System to Cloud Infrastructure (July - *complete*)
- Conduct Pilot with Small Businesses to gather feedback (September - *complete*)
- Incorporate Pilot Feedback & integrate with the New Website (November)
- Open to Small Businesses (December Target)
- Public Complaints Online (December Target)

Website Next Steps

- **Oct. 2014** - Make revisions based on public input
- **Nov./Dec. 2014** - Finalize website design and structure
- **Jan./March 2015** – Migrate content and test new site
- **March 2015** – New base site online
- **April/May 2015** – Mapping tool online
- **July 2015** – Enhanced language access online